

INTERMEDIARY-CARRIER DIRECTORY

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES

Any inquiries regarding the content of this directory or changes to the information contained herein should be referred to the Centers for Medicare & Medicaid Services, Office of Acquisition and Grants Management, Division of Administrative Medicare Contracts, 7500 Security Boulevard - C2-21-15, Baltimore, Maryland 21244. Internet address: OICS-AGG-DMC@CMS.HHS.GOV

COMMUNICATING WITH INTERMEDIARIES AND CARRIERS

Medicare contracts cover the rights and obligations of Intermediaries, Carriers, and the Secretary of Health and Human Services. **Requests for action or information not specifically authorized by such contracts should not be made.** Any questions in this regard should be addressed to the Office of Acquisition and Grants Management, Division of Medicare Administrative Contracts.

PLEASE NOTE

Workweeks are from Monday through Friday, unless otherwise stated.

All hours of operation are from approximately 8:00 a.m. to 4:30 p.m.

ABBREVIATIONS

RHC - Rural Health Clinics
CHC - Community Health Centers
CSC - Christian Science Centers
HHA - Home Health Agencies
HL - Histocompatibility Labs (Independent)
OPA - Organ Procurement Agencies (Independent)
PE - Parenteral/Enteral
DME - Durable Medical Equipment
LPIC-Limited Purpose Insurance Company
RRB - Rail Road Retirement Board (South Carolina)

EFFECTIVE DATE: May 2005 (Updated July 05, October 05, November 05, December 12, 2005)

INTERMEDIARY AND CARRIER DIRECTORY

Table of Contents

SECTION I

PART A INTERMEDIARIES AND PART B CARRIERS BY STATE	4
---	----------

SECTION II

PART A INTERMEDIARIES AND PART B CARRIERS	15
BLUE CROSS AND BLUE SHIELD ASSOCIATION.....	15
BLUE CROSS AND BLUE SHIELD OF ALABAMA.....	15
BLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.	17
ARKANSAS BLUE CROSS AND BLUE SHIELD.....	18
FIRST COAST SERVICE OPTIONS, INC.	20
BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.	21
ANTHEM INSURANCE COMPANIES INC	22
ADMINASTAR FEDERAL INC.....	23
BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.	23
ANTHEM HEALTHPLANS OF MAINE INC.....	24
BLUE CROSS AND BLUE SHIELD OF MISSISSIPPI.....	25
BLUE CROSS AND BLUE SHIELD OF MONTANA, INC.....	25
BLUE CROSS AND BLUE SHIELD OF NEBRASKA.....	26
ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.....	26
EMPIRE HEALTHCHOICE ASSURANCE, INC.	27
HEALTHNOW NEW YORK INC.	28
NORIDIAN MUTUAL INSURANCE COMPANY	29
GROUP HEALTH SERVICE OF OKLAHOMA, INC.	30
HIGHMARK INC.	31
TRIPLE-S, INC.	32
BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA	33
BLUE CROSS AND BLUE SHIELD OF TENNESSEE.....	35
TRAILBLAZER HEALTH ENTERPRISES, LLC.....	35
UNITED GOVERNMENT SERVICES, LLC	37
BLUE CROSS AND BLUE SHIELD OF WYOMING.....	38

INTERMEDIARY AND CARRIER DIRECTORY

Table of Contents (continued)

SECTION III

COMMERCIAL AND INDEPENDENTS - PARTS A & B

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO	39
CONNECTICUT GENERAL LIFE INSURANCE COMPANY	40
GROUP HEALTH INCORPORATED	41
MUTUAL OF OMAHA INSURANCE COMPANY	42
NATIONAL HERITAGE INSURANCE COMPANY	44
WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION	46

SECTION IV

REGIONAL HOME HEALTH INTERMEDIARIES	47
DURABLE MEDICAL REGIONAL CARRIERS	49
COMMON WORKING FILE HOST CONTRACTORS.....	51
RURAL HEALTH CLINICS	52

SECTION I
PART A INTERMEDIARIES AND PART B CARRIERS BY STATE

**REGIONAL
OFFICE
Atlanta**

Alabama

Part A - Blue Cross and Blue Shield of Alabama
Mutual of Omaha Insurance Company
Part B - Blue Cross and Blue Shield of Alabama

RHHI - Blue Cross and Blue Shield of South Carolina
DMERC - Blue Cross and Blue Shield of South Carolina

Alaska

Seattle

Part A - Noridian Mutual Insurance Company
Mutual of Omaha Insurance Company
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC
DMERC - Connecticut General Life Insurance Company

American Samoa

Part A –United Government Services, LLC
Mutual of Omaha Insurance Company
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC
DMERC - Connecticut General Life Insurance Company

Arizona

San Francisco

Part A - Blue Cross and Blue Shield of Arizona
Mutual of Omaha Insurance Company
Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC
DMERC - Connecticut General Life Insurance Company

Arkansas

Dallas

Part A - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company
Mutual of Omaha Insurance Company
Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company

RHHI - Blue Cross and Blue Shield of South Carolina
DMERC - Blue Cross and Blue Shield of South Carolina

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

**REGIONAL
OFFICE
San Francisco**

California

Part A – United Government Services, LLC
Mutual of Omaha Insurance Company
Part B - National Heritage Insurance Company

RHHI – United Government Services, LLC
DMERC - Connecticut General Life Insurance Company

Colorado

Denver

Part A- TrailBlazer Health Enterprises, LLC
Mutual of Omaha Insurance Company
Part B - Noridian Mutual Insurance Company

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - Blue Cross and Blue Shield of South Carolina

Connecticut

Boston

Part A - Empire HealthChoice Assurance, Inc.
Mutual of Omaha Insurance Company
Part B - First Coast Service Options, Inc.

RHHI - Anthem Health Plans of Maine Inc.
DMERC - HealthNow NewYork, Inc.

Delaware

Philadelphia

Part A - Empire HealthChoice Assurance, Inc.
Mutual of Omaha Insurance Company
Part B -TrailBlazer Health Enterprises, LLC
RHHI - Blue Cross and Blue Shield of Alabama
DMERC - HealthNow NewYork, Inc.

District of Columbia

Philadelphia

Part A –Highmark Inc.
Mutual of Omaha Insurance Company
Part B - TrailBlazer Health Enterprises, LLC
RHHI - Blue Cross and Blue Shield of Alabama
DMERC - AdminaStar Federal Inc.

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

	REGIONAL OFFICE Philadelphia
Florida Part A - First Coast Service Options Mutual of Omaha Insurance Company Part B - First Coast Service Options RHHI - Blue Cross and Blue Shield of South Carolina DMERC - Blue Cross and Blue Shield of South Carolina	
Georgia Part A - Blue Cross and Blue Shield of Georgia, Inc. Mutual of Omaha Insurance Company Part B - Blue Cross and Blue Shield of Alabama RHHI - Blue Cross and Blue Shield of South Carolina DMERC - Blue Cross and Blue Shield of South Carolina	Atlanta
Guam Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI - DMERC - Connecticut General Life Insurance Company	San Francisco
Hawaii Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI – United Government Services, LLC DMERC - Connecticut General Life Insurance Company	San Francisco
Idaho Part A – Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Connecticut General Life Insurance Company RHHI – United Government Services, LLC DMERC - Connecticut General Life Insurance Company	Seattle
Illinois Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service RHHI - Blue Cross Blue Shield of South Carolina DMERC - AdminaStar Federal Inc.	Chicago

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

	REGIONAL OFFICE Chicago
Indiana Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - AdminaStar Federal, Inc. RHHI - Blue Cross Blue Shield of South Carolina DMERC - AdminaStar Federal Inc.	
Iowa Part A - Blue Cross and Blue Shield of Alabama Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI - Blue Cross and Blue Shield of Alabama DMERC - Connecticut General Life Insurance Company	Kansas City
Kansas Part A - Blue Cross and Blue Shield of Kansas, Inc. Mutual of Omaha Insurance Company Part B - Blue Cross and Blue Shield of Kansas, Inc. RHHI - Blue Cross and Blue Shield of Alabama DMERC - Connecticut General Life Insurance Company	Kansas City
Kentucky Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B - AdminaStar Federal, Inc. RHHI - Blue Cross and Blue Shield of South Carolina DMERC - Blue Cross and Blue Shield of South Carolina	Atlanta
Louisiana Part A - Blue Cross and Blue Shield of Mississippi Mutual of Omaha Insurance Company Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company RHHI - Blue Cross and Blue Shield of South Carolina DMERC - Blue Cross and Blue Shield of South Carolina	Dallas

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

Maine	REGIONAL OFFICE Boston
Part A - Anthem Health Plans of Maine Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company RHHI - Anthem Health Plans of Maine Inc. DMERC - HealthNow NewYork, Inc.	
Maryland	Philadelphia
Part A - Highmark Inc. Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC RHHI - Blue Cross and Blue Shield of Alabama DMERC - AdminaStar Federal Inc.	
Massachusetts	Boston
Part A - Anthem Health Plans of Maine Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company RHHI - Anthem Health Plans of Maine Inc. DMERC - HealthNow NewYork, Inc.	
Michigan	Chicago
Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service RHHI - Blue Cross Blue Shield of South Carolina DMERC - AdminaStar Federal Inc.	
Minnesota	Chicago
Part A - Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service RHHI - United Government Services, LLC DMERC - AdminaStar Federal Inc.	

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

**REGIONAL
OFFICE
Atlanta**

Mississippi

Part A - Blue Cross and Blue Shield of Mississippi
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Alabama

RHHI - Blue Cross Blue Shield South Carolina
DMERC - Blue Cross Blue Shield South Carolina

Missouri

Kansas City

Part A - Blue Cross and Blue Shield of Mississippi
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Kansas, Inc. (Western Missouri)
Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company (Eastern Missouri)

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - Connecticut General Life Insurance Company

Montana

Denver

Part A - Blue Cross and Blue Shield of Montana, Inc.
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Montana, Inc.

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - Connecticut General Life Insurance Company

Nebraska

Kansas City

Part A - Blue Cross and Blue Shield of Nebraska
Mutual of Omaha Insurance Company

Part B - Blue Cross and Blue Shield of Kansas, Inc.

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - Connecticut General Life Insurance Company

Nevada

San Francisco

Part A – United Government Services, LLC
Mutual of Omaha Insurance Company

Part B - Noridian Mutual Insurance Company

RHHI – United Government Services, LLC
DMERC - Connecticut General Life Insurance Company

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

	REGIONAL OFFICE Boston/San Francisco
New Hampshire Part A - Anthem Health Plans of New Hampshire, Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company RHHI - Anthem Health Plans of New Hampshire, Inc. DMERC - HealthNow NewYork, Inc.	
New Jersey Part A -Blue Cross Blue Shield of Tennessee Mutual of Omaha Insurance Company Part B - Empire HealthChoice, Inc. RHHI – United Government Services, LLC DMERC- HealthNow NewYork, Inc.	New York
New Mexico Part A -TrailBlazer Health Enterprises, LLC Mutual of Omaha Insurance Company Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company RHHI - Blue Cross Blue Shield South Carolina DMERC - Blue Cross Blue Shield South Carolina	Dallas
New York Part A - Empire HealthChoice Assurance, Inc. Mutual of Omaha Insurance Company Part B - HealthNow New York, Inc. Empire HealthChoice Assurance,Inc. Group Health Incorporated RHHI – United Government Services, LLC DMERC - HealthNow NewYork, Inc.	New York
North Carolina Part A - Blue Cross and Blue Shield of South Carolina Mutual of Omaha Insurance Company Part B - Connecticut General Life Insurance Company RHHI - Blue Cross Blue Shield of South Carolina DMERC - Blue Cross Blue Shield of South Carolina	Atlanta

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

	REGIONAL OFFICE Denver
North Dakota Part A - Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI - Blue Cross and Blue Shield of Alabama DMERC - Connecticut General Life Insurance Company	
Northern Marianna Islands Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI – United Government Services, LLC DMERC- Connecticut General Life Insurance Company	San Francisco
Ohio Part A - Anthem Insurance Companies, Inc. Mutual of Omaha Insurance Company Part B – Blue Cross Blue Shield of South Carolina RHHI - Blue Cross Blue Shield of South Carolina DMERC- AdminaStar Federal Inc.	Chicago
Oklahoma Part A - Group Health Service of Oklahoma, Inc. Mutual of Omaha Insurance Company Part B - Arkansas Blue Cross and Blue Shield, A Mutual Insurance Company RHHI - Blue Cross Blue Shield of South Carolina DMERC - Blue Cross Blue Shield of South Carolina	Dallas
Oregon Part A – Noridian Mutual Insurance Comany Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI – United Government Services, LLC DMERC - Connecticut General Life Insurance Company	Seattle

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

**REGIONAL
OFFICE
Philadelphia**

Pennsylvania

Part A - Highmark Inc.
Mutual of Omaha Insurance Company
Part B - Highmark Inc.

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - HealthNow NewYork, Inc.

Puerto Rico

New York

Part A - Cooperative de Seguros de Vida de Puerto Rico
Mutual of Omaha Insurance Company
Part B - Triple-S, Inc,
RHHI – United Government Services, LLC
DMERC - Blue Cross Blue Shield of South Carolina

Rhode Island

Boston

Part A – Arkansas Blue Cross and Blue Shield, A Mutual Ins. Company
Mutual of Omaha Insurance Company
Part B – Arkansas Blue Cross and Blue Shield, A Mutual Ins. Company

RHHI - Anthem Health Plans of Maine Inc.
DMERC - HealthNow NewYork, Inc.

South Carolina

Atlanta

Part A - Blue Cross and Blue Shield of South Carolina
Mutual of Omaha Insurance Company
Part B - Blue Cross and Blue Shield of South Carolina

RHHI - Blue Cross Blue Shield of South Carolina
DMERC - Blue Cross Blue Shield of South Carolina

South Dakota

Denver

Part A - Blue Cross and Blue Shield of Alabama
Mutual of Omaha Insurance Company
Part B - Noridian Mutual Insurance Company

RHHI - Blue Cross and Blue Shield of Alabama
DMERC - Connecticut General Life Insurance Company

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

	REGIONAL OFFICE Atlanta
Tennessee Part A - Blue Cross and Blue Shield of Tennessee Mutual of Omaha Insurance Company Part B -Connecticut General Life Insurance Company RHHI - Blue Cross Blue Shield of South Carolina DMERC - Blue Cross Blue Shield of South Carolina	
Texas Part A - TrailBlazer Health Enterprises, LLC Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC RHHI - Blue Cross Blue Shield of South Carolina DMERC - Blue Cross Blue Shield of South Carolina	Dallas
U.S. Virgin Islands Part A - Cooperative de Seguros de Vida de Puerto Rico Mutual of Omaha Insurance Company Part B - Triple-S, Inc. RHHI – United Government Services, LLC DMERC - Blue Cross Blue Shield of South Carolina	New York
Utah Part A – Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B – Noridian Mutual Insurance Company RHHI - Blue Cross and Blue Shield of Alabama DMERC - Connecticut General Life Insurance Company	Denver
Vermont Part A - Anthem Health Plans of New Hampshire, Inc. Mutual of Omaha Insurance Company Part B - National Heritage Insurance Company RHHI - Anthem Health Plans of Maine Inc. DMERC - HealthNow NewYork, Inc.	Boston/ San Francisco

SECTION I - PART A INTERMEDIARY AND PART B CARRIER BY STATE

Virginia	REGIONAL OFFICE Philadelphia
Part A –United Government Services, LLC Mutual of Omaha Insurance Company Part B - TrailBlazer Health Enterprises, LLC RHHI -Blue Cross and Blue Shield of Alabama DMERC - AdminaStar Federal Inc.	
Washington	Seattle
Part A - Noridian Mutual Insurance Company Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI – United Government Services, LLC DMERC - Connecticut General Life Insurance Company	
West Virginia	Philadelphia
Part A –United Government Services, LLC Mutual of Omaha Insurance Company Part B – Blue Cross Blue Shield of South Carolina RHHI - Blue Cross and Blue Shield of Alabama DMERC - AdminaStar Federal Inc.	
Wisconsin	Chicago
Part A – United Government Services, LLC Mutual of Omaha Insurance Company Part B - Wisconsin Physicians Service RHHI – United Government Services, LLC DMERC - AdminaStar Federal Inc.	
Wyoming	Denver
Part A - Blue Cross and Blue Shield of Wyoming Mutual of Omaha Insurance Company Part B - Noridian Mutual Insurance Company RHHI - Blue Cross and Blue Shield of Alabama DMERC - Connecticut General Life Insurance Company	

SECTION II

PART A INTERMEDIARIES AND PART B CARRIERS

BLUE CROSS AND BLUE SHIELD ASSOCIATION

225 North Michigan Avenue
Chicago, Illinois 60601-7680

PHONE: 312-297-6000
FAX: 312-297-6609

PART A - AGREEMENT NO. HCFA 87-001-1

Scott P. Serota
President and Chief
Executive Officer
PHONE: 312-297-6010

Wilson C. Leong, Esq. CPA
Executive Director
Prime Contract
PHONE: 312-297-5869

ALABAMA **PART A PROVIDER SERVICE AREA:** State of Alabama, Iowa and South Dakota (Special Claims: HHA)
PART B JURISDICTION: State of Alabama, State of Georgia, and Mississippi

BLUE CROSS AND BLUE SHIELD OF ALABAMA

P.O. Box 830139
Birmingham, Alabama 35283-0139
(d.b.a. Cahaba Government Benefit Administrators)

Overnight Packages Only

Blue Cross Blue Shield of Alabama
(Cahaba Government Benefit Administrators)
Alabama Medicare Claims Administration
MSID-F00005
450 Riverchase Parkway East
Birmingham, Alabama 35244

PHONE: 205-220-4842
FAX: 205-220-4841
website: www.cahabagba.com

PART A - AGREEMENT NO. HCFA 87-001-1.1

PART B - CONTRACT NO. HCFA 87-003-2

Lynda Northcutt
President and COO
Cahaba Government Benefit Administrators
PHONE: 205-220-2126
Email: lnorthcutt@bcbsal.org

?????
Sr. Vice President
Cahaba Government Benefit
Administrators
PHONE: 205-220-4835
Email: ?????

Robert Orr
Vice President
Cahaba Government
Benefit Administrators
Alabama Medicare
Claims Administration
MSID-F0005
450 Riverchase Parkway
East
Birmingham, Alabama
35244
Phone: 205-220-4835
E-Mail: rorr@bcbsal.org

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

BLUE CROSS AND BLUE SHIELD OF ALABAMA CONTINUED

Leigh Forman
Executive Director
Part B Claims
Cahaba Government Benefit
Administrators
PHONE: 912-921-3087
E-Mail – lforman@bcbsal.org

Susan Pretnar
Executive Director, Part A & RHHI
Claims
Cahaba Government Benefit
Administrators
Phone: 515-471-7302
E-mail: spretnar@cahabagba.com

John W. Cook, Jr.
Executive Director, Quality
Cahaba Government Benefit Administrators
PHONE: 601-977-5850
E-mail: jwcook@cahabagba.com

David Brown
Executive Director
Cahaba Resource Center
Cahaba Government Benefit
Administrators
Phone: 205-220-4099
E-mail: dbrown@bcbsal.org

Vacant
Executive Director
Operations Support
Cahaba Government Benefit
Administrators

ALABAMA OFFICE – Medicare & Intermediary & Carrier

MSID - F00005
450 Riverchase Parkway East
Birmingham, AL 35244
P.O. Box 830139
Birmingham, AL 35283-1039
FAX: 205-220-4841
INTERNET: almedicare@bcba.org
Web site: www.cahabagba.com

Beneficiary Customer Service - 1-800-292-8855
Provider Line - 1-866-539-5598

GEORGIA OFFICE - Medicare Carrier

12052 Middleground Road, Suite A
Savannah, GA 31419-1699
FAX: 912-921-4635
INTERNET: gamedicare@bcbsal.org

Beneficiary Customer Service - 1-800-727-0827
Provider Line 1-912-927-0934

MIDWEST OFFICE

400 E. Court Avenue, Station 158
Des Moines, IA 50309-2017
Fax: 515-471-7222
INTERNET: iamedicare@cahabagba.com

Hospice – 1-866-539-5592
Other Providers 1-877-567-3092
MSP (attorneys and insurers) - 515-471-7400

Hospice 1-866-539-5592
Other Providers – 1-877-567-3072
MSP (attorneys and insurers)- 515-471-77400

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

MISSISSIPPI OFFICE

775 Woodlands Parkway
Ridgeland, MS 39157-5212

P.O. Box 22545
Jackson, MS 39225-2545
FAX: 601-956-2738
INTERNET: msmedicare@cahabag.com

Beneficiary Customer Service - 1800-682-5417
Provider Line - 1-866-419-9454

ALASKA

PART A PROVIDER SERVICE AREA - See Premier Blue Cross (Blue Cross of Washington and Alaska)
PART B JURISDICTION - See Noridian Mutual Insurance Company (North Dakota)

ARIZONA

PART A PROVIDER SERVICE AREA: State of Arizona
PART B JURISDICTION - See Noridian Mutual Insurance Company (North Dakota)

BLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.

P.O. Box 37700
Phoenix, Arizona 85069

STREET ADDRESS:
2444 West Palmaritas Drive
Phoenix, Arizona 85021

PHONE: 602-864-4400
FAX: 602-864-4041
INTERNET: <https://www.medicareaz.com>

PART A - AGREEMENT NO. HCFA 87-001-1.2

Richard L. Boals
President & CEO
PHONE: 602-864-4444

Susie Nash
Vice President of
Federal Programs
PHONE: 602-864-4423

Tony Astorga
Senior Vice President
Claims and Federal Programs
PHONE: 602-864-4676

Karen Abraham
Vice President and
Controller of Finance
PHONE: 602-864-5700

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

ARKANSAS PART A PROVIDER SERVICE AREA: States of Arkansas and Rhode Island

PART B JURISDICTION: States of Arkansas , Louisiana, Oklahoma, New Mexico, Eastern Missouri and Rhode Island

ARKANSAS BLUE CROSS AND BLUE SHIELD

A MUTUAL INSURANCE COMPANY

(d.b.a. Pinnacle Business Solutions, Inc. (PBSI))

ABCBS STREET ADDRESS:

601 South Gaines Street
Little Rock, Arkansas 72203

MAILING ADDRESS:

P.O. Box 1418
Little Rock, Arkansas 72201

Pinnacle Medicare Services
515 West Pershing Boulevard
North Little Rock, Arkansas 72114-2147

PHONE: 501-210-9000

FAX: 501-210-9153

INTERNET: tlwhite@pinnacleBSI.com

Web Sites:

AR – www.arkmedicare.com

Medicare Beneficiary Toll-Free Phone – 1-800-MEDICARE

Medicare AR Part A Provider Toll-Free Phone – 1-866-0527

Medicare AR Part B Provider Toll-Free Phone – 1-866-345-0274

LA- www.lamedicare.com

Medicare LA Part B Provider Toll-Free Phone – 1-866-567-8419

OK – www.oknmmedicare.com

NM- www.oknmmedicare.com

Medicare OK/NM Part B Provider Toll-Free Phone – 1-866-280-6520

MO – www.momedicare.com

Medicare MO Part B Provider Toll-Free Phone – 1-866-736-0799

RI – www.rimedicare.com

Medicare RI Part A Provider Toll-Free Phone – 1-866-339-3714

Medicare RI Part B Provider Toll-Free Phone – 1-866-801-5304

PART A - AGREEMENT NO. HCFA 87-001-1.3

PART B - CONTRACT NO . HCFA-87-004-2

Pinnacle Medicare Services
Dennis Robertson
President & CEO
PHONE: 501-210-9035

Pinnacle Medicare Services
Ms. Reggie Favors
Executive Vice President
PHONE: 501-210-9036

Pinnacle Medicare Services
Charles Clem
Executive Vice President &
Chief Information Officer
PHONE: 501-210-9076

Pinnacle Medicare Services
Dan Bloodworth
CFO
PHONE: 501-210-9105

Pinnacle Medicare Services
Theresa Milligan
Chief Internal Controls &
Security Officer
PHONE: 501-210-9078

Pinnacle Medicare Services
Janice Fenton
Chief Legal Officer
PHONE: 501-21-9040

Pinnacle Medicare Services
Charlene Kane
Chief Compliance Officer
PHONE: 501-210-9162

SECTION II - PART A INTERMEDIAIRES AND PART B CARRIERS

Louisiana Part B Operations

8687 United Plaza Boulevard
Baton Rouge, LA 70809

Margie Slaughter
Director, Louisiana Part B Operations
Phone: 225-231-2220

Provider:1-877-567-7204
Beneficiary:1-800-392-3070

Rhode Island Part A & B Operations

86 Weybossett
Providence, RI 02903-2800

Joan Costello
Director, RI Operations
Phone: 410-276-5830

Part A Provider: 1-866-339-3714
Part A Beneficiary: 1-800-662-5170

Part B Provider: 1-866-801-5304
Part B Beneficiary: 1-800-662-5170

Oklahoma/New Mexico Part B Operations

701 NW 63rd
Oklahoma City, OK 73116

Curtis Blair
Director Oklahoma/New Mexico
Operations
Phone: 405-841-6738

Lanny Day
Director, Congressional Liaison**
Phone: 405-841-67398
**FOR ALL LOCATIONS

Provider:OK/NM:1-877-567-9230
Beneficiary:OK:1-800-522-9079
Beneficiary:NM:1-800-423-2925

Eastern Missouri Part B Satellite Office

12755 Olive Street
St. Louis, Missouri 63141
PHONE:314-212-1705

Provider:1-866-539-5599
Beneficiary:1-800-392-3070

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

CALIFORNIA

PART A PROVIDER SERVICE AREA: See United Government Services, LLC

PART B JURISDICTION: See National Heritage Insurance Company

COLORADO

PART A PROVIDER SERVICE AREA - See Trailblazer Health Enterprises (Texas) and Blue Cross and Blue Shield of South Carolina (HHA only).

PART B JURISDICTION - See Noridian Mutual Insurance Company (North Dakota)

CONNECTICUT

PART A PROVIDER SERVICE AREA: See New York, Empire HealthChoice, Inc.

PART B JURISDICTION - See Florida – First Coast Service Options, Inc.

DELAWARE

PART A PROVIDER SERVICE AREA: See New York, Empire HealthChoice, Inc.

PART B JURISDICTION - See (Texas) TrailBlazer Health Enterprises, LLC

DISTRICT OF COLUMBIA

PART A PROVIDER SERVICE AREA - See Pennsylvania, Highmark Inc.

PART B JURISDICTION - See (Texas) TrailBlazer Health Enterprises, LLC

FLORIDA

PART A PROVIDER SERVICE AREA: State of Florida

PART B JURISDICTION: State of Florida, and Connecticut

FIRST COAST SERVICE OPTIONS, INC.

532 Riverside Avenue

Jacksonville, Florida 32202

PART A Mailing Address(Claims & Correspondence)

P.O. Box 2711

Jacksonville, Florida 32231-0021

PART B Mailing Address(Claims)

P.O. Box 2525

Jacksonville, Florida 32231-0048

P.O. Box 2360 (Correspondence)

Jacksonville, FL 32231-0048

PART A - AGREEMENT NO. HCFA 87-001-1.10

PART B - CONTRACT NO. HCFA-87-009-2

PHONE:904-791-6111

MEDICARE A & B BENEFICIARY-TOLL-FREE: 1-800-MEDICARE

MEDICARE B PROVIDER-TOLL-FREE: 1-877-847-4992

MEDICARE B PROVIDER-CSR CALLS: 1-866-454-9007

MEDICARE A PROVIDER ONLY: 1-877-602-8816

INTERNET:Providers - floridamedicare.com

Beneficiaries - medicarefla.com

First Coast Services Options, Inc.

Curtis Lord

CEO

532 Riverside Avenue

Jacksonville, FL 32202

PHONE: 904-791-8090

First Coast Service Options, Inc.

Sandy L. Coston

President & COO

PHONE: 904-791-8409

Programs Safeguards A/B

Patricia Ainsley

Vice President

PHONE: 904-791-8136

Dr. James J. Corcoran Jr.

Medical Director

Phone: 904-791-8211

Programs Management A/B

Lamar James

Vice President

Phone: 904-791-8358

Dr. Eugene Winter, MD

Phone: 904-791-8182

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

FIRST COAST SERVICE OPTIONS, INC. (CONNECTICUT - PART B ONLY)

321 Research Parkway
Meriden, CT 06540-7148

BENEFICIARY - TOLL FREE - 1-800-MEDICARE

PROVIDER - TOL FREE - 1-866-419-9455

CUSTOMER SERVICE - 203-639-3000

Mailing Address (Claims and Correspondence)

P.O. Box 9000
Meriden, CT 05640

<u>Program Management B</u>	<u>Programs Safeguards A/B</u>
-----------------------------	--------------------------------

Lamar James	Patricia Ainsley
Vice President	Vice President
Phone: 904-791-8358	PHONE: 904-791-8136

Dr. Neil Sandler	Mike Davis
Medicare Director	CFO
PHONE: 203-634-5410	PHONE: 904-791-8795

GEORGIA **PART A PROVIDER SERVICE AREA:** State of Georgia
PART B JURISDICTION - See Blue Cross and Blue Shield of Alabama

BLUE CROSS AND BLUE SHIELD OF GEORGIA, INC.

3350 Peachtree Road, N.E.
Atlanta, Georgia 30326

Part A Mailing Address (Claims and Correspondence)

PO Box 9048
Columbus, GA 31908-9048

MEDICARE A BENEFICIARY TOLL-FREE: 1-800-322-3380
MEDICARE A PROVIDER TOLL FREE LINE: 1-877-567-3095
MEDICARE A PROVIDER ENROLLMENT: 1-866-305-0028

PHONE: 706-571-5371(Columbus)

PHONE: 404-842-8000(Atlanta)

FAX: 706-571-5431

INTERNET: www.georgiamedicare.com

PART A - AGREEMENT NO. HCFA 87-001-1.11

John Watts, Jr.	Pamela Bell	?	Jim Dresslar
President and Chief	Vice President	Director	Director
Executive Officer	Medicare Part A	Medicare Claims Operations	Provider Audit &
PHONE: 404-842-8413	3350 Peachtree Road, NE	2357 Warm Springs Rd.	Reimbursement
	P.O. Box 4445	Suite 200	2357 Warm Springs Rd.
	Atlanta, GA 30326	Columbus, GA 31904	Columbus, GA 31904
	PHONE: 404-842-8643	P.O. Box 9048	P.O. Box 948
	FAX: 404-842-8451	Columbus, GA 31908-9048	Columbus, GA 31908-9048
		PHONE: 706-571-5324	PHONE: 706-257-1080

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

HAWAII

PART A PROVIDER SERVICE AREA - See United Government Services, LLC

PART B JURISDICTION - See (North Dakota) Noridian Mutual Insurance Company

IDAHO

Part A PROVIDER SERVICE AREA - See North Dakota, Noridian Mutual Insurance Company

Part B JURISDICTION - See Connecticut General Life Insurance Company

ILLINOIS

PART A PROVIDER SERVICE AREA: See Anthem Insurance Companies, Inc.

PART B JURISDICTION: See National Heritage Insurance Company and Wisconsin Physicians Services

INDIANA

PART A PROVIDER SERVICE AREA: States of Indiana, Kentucky, Ohio, Illinois

ANTHEM INSURANCE COMPANIES, INC.

120 Monument Circle, Suite 200

Indianapolis, Indiana 46204

Medicare Operations

AdminaStar Federal, Inc.

8115 Knue Road

Indianapolis, IN 46250

PHONE: 317-841-4400 (Operations Office-AdminaStar, Inc.)

PART A -AGREEMENT NO. HCFA 88-001-1.16

FAX: 317-841-4691

INTERNET:www.adminastar.com

Michael McCarron
President
AdminaStar Federal Inc.
8115 Knue Road
Indianapolis, Indiana 46250

Sharon Weddel
Regional Vice President
Intermediary Operations

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

INDIANA

PART B JURISDICTION: States of Indiana, Kentucky

DME REGIONAL CARRIER for the following States:

District of Columbia, Illinois, Indiana, Maryland, Michigan, Minnesota, Ohio, Virginia, West Virginia, Wisconsin (PE)

ADMINASTAR FEDERAL, INC.

**8115 Knue Road
Indianapolis, Indiana 46250**

PHONE: 317-841-4400 (Operations Office)

FAX: 317-841-4691

INTERNET: www.adminastar.com

PART B - HCFA CONTRACT NO. 88-011-2

DMERC CONTRACT: 500-93-BPO2

Michael McCarron
President
AdminaStar Federal Inc.
8115 Knue Road
Indianapolis, IN 46250

Christine Beard
Regional Vice President
Carrier & DMERC
Operations

IOWA

PART A PROVIDER SERVICE AREA: See Blue Cross and Blue Shield of Alabama

PART B JURISDICTION: See (North Dakota) Noridian Mutual Insurance Company

KANSAS

PART A PROVIDER SERVICE AREA: State of Kansas

PART B JURISDICTION: States of Kansas, Western Missouri and Nebraska

BLUE CROSS AND BLUE SHIELD OF KANSAS, INC.

**Street Address:
1133 SW Topeka Blvd.
Topeka, Kansas 66629**

**Post Office Box 239
Topeka, Kansas 66601**

PHONE: 785-291-7000

FAX: 785-291-7098

E-MAIL: bc.medicare@bcbsks.com

PART A - AGREEMENT NO. HCFA 87-001-1.19

PART B - CONTRACT NO. HCFA-87-013-2

Mike Mattox
President and Chief Executive
Officer

William H. Pitsenberger
Senior Vice President
Phone: 785-291-8704

Doug Scott
Chief Operating Officer
Phone: 785-291-7371

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

KENTUCKY

PART A PROVIDER SERVICE AREA: See State of Indiana, Anthem Insurance Companies, Inc.
PART B JURISDICTION: See State of Indiana, AdminaStar Federal, Inc.

LOUISIANA

PART A PROVIDER SERVICE AREA - See Blue Cross and Blue Shield of Mississippi
PART B JURISDICTION - See Arkansas Blue Cross and Blue Shield

MAINE

PART A PROVIDER SERVICE AREA: State of Maine, State of Massachusetts
(SPECIAL CLAIMS: HHA, Provider-Based HHA/Hospice, RHC)
PART B JURISDICTION - See National Heritage Insurance Company

ANTHEM HEALTH PLANS OF MAINE INC.

(d.b.a. Associated Hospital Service)

110 Free Street
South Portland, Maine 04101-3908

PHONE: 207-253-3348 or 207-253-3645

FAX: 207-253-3645

INTERNET: Medicare@bcbsme.com

PART A - AGREEMENT NO. HCFA 87-001-1.22

David Crowley
Executive Director
Medicare Operations
PHONE: 207-253-3348
FAX: 207-253-3645

Field Office Part A
Gene Nickerson, Director
Maine Medicare
Audit Reimbursement
Department
110 Free Street
Portland, Maine 04101-3908

Field Office Part A
Vincent Guarino, Director
Massachusetts Medicare
Audit & Reimbursement
Department
50 Salem Street, Building A,
2nd Floor
Lynfield, Massachusetts
01940-2694
PHONE: 781-224-0460

MARYLAND

PART A PROVIDER SERVICE AREA: See Pennsylvania – Highmark Inc.
PART B JURISDICTION - See Texas, TrailBlazer Health Enterprises, LLC

MASSACHUSETTS

PART A PROVIDER SERVICE AREA: See Anthem HealthPlans of Maine Inc.
PART B JURISDICTION: See National Heritage Insurance Company

MICHIGAN

PART A PROVIDER SERVICE AREA - See United Government Services, LLC
PART B JURISDICTION - See Wisconsin Physicians Service

MINNESOTA

PART A PROVIDER SERVICE AREA: See Noridian Mutual Insurance Company
PART B JURISDICTION: See Wisconsin Physicians Service

MISSISSIPPI

PART A PROVIDER SERVICE AREA: States of Mississippi, Louisiana, and Missouri
PART B JURISDICTION - See Blue Cross and Blue Shield of Alabama

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

BLUE CROSS AND BLUE SHIELD OF MISSISSIPPI

(d.b.a. Trispan Health Services)

Medicare Part A Intermediary
P.O. Box 23046
Jackson, Mississippi 39225-3046

(Street Address)
1064 Flynt Drive
Flowood, Mississippi 39232

PHONE: 601-936-0105

FAX: 601-644-4214

INTERNET: trispan@bcbsms.com

PART A - AGREEMENT NO. HCFA 87-001-1.27

Richard J. Hale
President and Chief
Executive Officer

Mr. Jeff Leber
Chief Financial Officer
Government Programs and
Benefits Administration

William V. Morris III
Vice President
Government Programs
Phone: 601-664-4570
FAX: 601-664-4214

MISSOURI PART A PROVIDER SERVICE AREA - See Blue Cross and Blue Shield of Mississippi and Mutual of Omaha Ins. Co.

PART B JURISDICTION - See Blue Cross and Blue Shield of Kansas, Inc. for Western Missouri and Arkansas Blue Cross and Blue Shield of Eastern Missouri

MONTANA PART A PROVIDER SERVICE AREA: State of Montana
PART B JURISDICTION: State of Montana

BLUE CROSS AND BLUE SHIELD OF MONTANA, INC.

(PART A)

P.O. Box 5017
Great Falls, Montana 59403
STREET ADDRESS:
3360 Tenth Avenue, South
Great Falls, Montana 59403

(PART B)

P.O. Box 4310
2501 Beltview
Helena, Montana 59604

PHONE: 406-791-4000 (Direct Dial)

FAX: 406-727-9355

INTERNET: ndrazich@bcbsmt.com

FAX: 406-442-9968

INTERNET: medicare-support_team@bcbsmt.com

PART A - AGREEMENT NO. HCFA 87-001-1.30

PART B - CONTRACT NO. HCFA-87-018-2

Sherry L. Cladouhos
President & CEO
PHONE: 406-444-8200
FAX: 406-447-8607

Mike Wagner
Vice President
Government Programs &
Corporate Treasury
PHONE: 406-442-8356
FAX: 404-442-9968

Medicare A & B
(Medicare Coordinator)
PHONE: 406-791-4152-A
PHONE: 406-444-8356-B

Dave Pfeifle
Medicare A Team Leader
Audit Manager
Supervisor
Phone: 406-791-4152

Doris Hernandez
Part A Medicare Team
Coach
Phone: 406-791-4013

Lana Finch
Team Leader
Medicare Part B &
Operations
Phone: 406-444-8503

Medicare B Receptionist
Phone: 406-447-8713

Mary Sims
CMD and Team Leader
Phone: 404-447-8784

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

NEBRASKA

PART A PROVIDER SERVICE AREA: State of Nebraska

PART B JURISDICTION - See Blue Cross and Blue Shield of Kansas, Inc.

BLUE CROSS AND BLUE SHIELD OF NEBRASKA

P.O. Box 24563

Omaha, Nebraska 68124-0563

STREET ADDRESS:

7261 Mercy Road

Omaha, Nebraska 68124

PHONE: 402-390-1800 (Switch Board)

FAX: 402-398-3640 (Corporate office)

PART A - AGREEMENT NO. HCFA 87-001-1.31

Steve Martin
President & CEO

Duane Wilson
Treasurer and Chief Financial
Officer

Barbra Buls
Government Programs
Vice President
PHONE: 402-343-3366
FAX: 402-398-3640

NEVADA

PART A PROVIDER SERVICE AREA - See United Government Services, LLC

PART B JURISDICTION - See Noridian Mutual Insurance Company (North Dakota)

NEW HAMPSHIRE

PART A PROVIDER SERVICE AREA: States of New Hampshire and Vermont

(SPECIAL CLAIMS: RHC)

PART B JURISDICTION - See National Heritage Insurance Company

ANTHEM HEALTH PLANS OF NEW HAMPSHIRE, INC.

(d.b.a. Anthem Blue Cross and Blue Shield of New Hampshire)

43 Constitution Drive

Suite 202

Bedford, New Hampshire 03111

PHONE: 603-695-7000

FAX: 603-695-7524 (notify recipient of fax)

PART A - AGREEMENT NO. HCFA 87-001-1.32

David Crowley
Executive Director of
Medicare Operations
Phone: 207-253-3348
FAX: 207-253-3645

Field Office Part A
Mrs. Jerri Probst, Director
New Hampshire Medicare Audit
Reimbursement Department
43 Constitution Drive, Suite 202
Bedford, New Hampshire 03111
Phone: 603-472-7551

NEW JERSEY

PART A PROVIDER SERVICE AREA: See Blue Cross Blue Shield of Tennessee (d.b.a. Riverbend Government Benefits Administrators)

PART B JURISDICTION - See Empire HealthChoice, Inc.

NEW MEXICO

PART A PROVIDER SERVICE AREA: See Texas- TrailBlazer Health Enterprises, LLC and Blue Cross and Blue Shield of South Carolina (HHA claims only)

PART B JURISDICTION -See Arkansas Blue Cross and Blue Shield A Mutual Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

NEW YORK

PART A PROVIDER SERVICE AREA: States of New York, Delaware, and Connecticut

PART B JURISDICTION: Counties of Bronx, Columbia, Delaware, Dutchess, Greene, Kings, Nassau, New York, Orange, Putnam, Richmond, Rockland, Suffolk, Sullivan, Ulster, Westchester and State of New Jersey.
(Also - See HealthNow New York Inc. and Group Health Incorporated)

EMPIRE HEALTHCHOICE ASSURANCE, INC.

(d.b.a. Empire Medicare Services)

FAX: 914-248-2948

INTERNET: lloyd.kasow@empireblue.com

PART A - AGREEMENT NO. HCFA 87-001-1.38

PART B - CONTRACT NO. HCFA 87-021-2

Michael A. Stocker, M.D.
President & CEO
11 West 42 Street
New York, NY 10036

Gloria McCarthy
Executive Vice President &
Chief Operating Officer
11 West 42 Street
New York, NY 10036

William E. Foley
Vice President
Empire Medicare Services
2651 Strang Blvd.
Yorktown Heights, NY
10598-2996
PHONE: 914-248-2852
FAX: 914-248-2948

Christine Thomas
Assistant Vice President
Public Relations & Medicare
Part A Operations
400 South Salina Street
Syracuse, NY 13202
PHONE: 315-442-4530

Karen Turner
Director
Medicare Part B NY
Operations
2651 Strang Blvd.
Yorktown Heights, NY
10598
PHONE: 914-248-3218

Steven C. Cline
Director
Medicare Part B New Jersey
Operations
300 East Park Drive
Harrisburg, PA 17111
PHONE: 717-565-3494

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

NEW YORK

PART B JURISDICTION: The State of New York-Counties-Albany, Allegany, Broome, Cattaraugus, Cayuga, Chautauqua, Chenango, Chemung, Clinton, Cortland, Erie, Essex, Franklin, Fulton, Genesee, Hamilton, Herkimer, Jefferson, Lewis, Livingston, Madison, Monroe, Montgomery, Niagara, Oneida, Ontario, Onondaga, Orleans, Oswego, Otsego, Rensselaer, Saratoga, Schenectady, Schoharie, Schuylar, Seneca, Steuben, St. Lawrence, Tioga, Tompkins, Warren, Washington, Wayne, Wyoming, and Yates (except for the Counties served by Empire Health Choice, Inc. and Group Health, Inc.)

DME Regional Carrier: CT, DEL, Maine, MA, NH, RI, VT, NJ, NY PA (PE)

HEALTHNOW NEW YORK, INC.

1901 Main Street,
Buffalo, New York 14208

P.O. Box 80, Buffalo, New York 14240-0080

UPSTATE MEDICARE DIVISION

HealthNow New York Inc.
33 Lewis Road
Binghamton, New York 13905

P.O. Box 5236
Binghamton, NY 13902-5236

PHONE: 716-887-6900 (Buffalo)

FAX: 716-887-8548 (Buffalo)

www.umd.nypic.com

PART B - CONTRACT NO. HCFA 87-022-2

DMERC:-01-AGG2000

James Dickerson
Ex. Vice President
Operational Support Services,
Chief Financial
Officer and Treasurer
PHONE: 716-887-2025
E-mail:
Dickerson. James
@HealthNow.org

Mr. William T. Wickis
Sr. Vice President
Customer Services and Claim
Operations
PHONE: 716-887-8940
E-mail:
Wickis.William
@HealthNow.org

Alphonso O'Neil-White
President & Chief Executive
Officer
PHONE: 716-887-8508
E-mail:
O'Neil-White.Alphonso
@HealthNow.org

Upstate Medicare Division
HealthNow New York Inc.
33 Lewis Rd.
Binghamton, NY 13905
Phone: 607-766-6000 (UMD)
Fax: 607-766-6395 (UMD)

P.O. Box 5236
Binghamton, NY 13902-
5236

Upstate Medicare Division
Donna M. Przybysz
Vice President and Chief
Operating Officer
Upstate Medicare Division &
DMERC
PHONE: 607-766-6270
E-mail:
Przybysz.Donna@Healthnow.org

DMERC
Daren Springer
Executive Director
PHONE: 570-255-9600
FAX: 570-255-9670
Springer.daren@healthnow.org

NORTH CAROLINA

PART A PROVIDER SERVICE AREA: See Blue Cross and Blue Shield of South Carolina
PART B JURISDICTION - See Connecticut General Life Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

NORTH DAKOTA

PART A PROVIDER SERVICE AREA: State of North Dakota, Minnesota, Washington, Alaska, Oregon, Utah and Clark County in State of Washington
PART B JURISDICTION: States of North Dakota, South Dakota, Wyoming, Colorado, Northern Marianna Islands, American Samoa, Guam, Washington, Hawaii, Oregon, Alaska, Arizona, Nevada, Iowa and Utah

NORIDIAN MUTUAL INSURANCE COMPANY

901 40th St. S
Suite 1
Fargo, ND 58103

PHONE: 701-277-6500
FAX: 701-277-5150
www.noridianmedicare.com

PART A - AGREEMENT NO. HCFA 87-001-1.44
PART B - CONTRACT NO. HCFA 87-023-2

Michael Hamerlik
President and Chief
Executive Officer
PHONE: 701-282-1868

Jay Martinson
Executive Vice President & COO
PHONE: 701-282-1439

Provider Call Center - Part A
ND/MN - 1-866-380-4741
WA/AK - 1-877-908-8437

Beneficiary Call Center - Part A
1-800-633-4227

Provider Call Center - Part B

Automated Response Unit (ARU)	(877) 908-8431
Provider Call Center	(800) 933-0614
Provider Call Center (Iowa Only)	(866) 502-9057
Phone Appeals	(800) 279-5331
Provider Enrollment	(888) 608-8816
HIPPA & EDI Support Services	(800) 967-7902
TTY	(888) 261-4163
TTY (Iowa Only)	(888) 819-9945

Beneficiary Call Center - Part B
1-800-633-4227

Beneficiary TDD (888) 552-9336

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

OHIO

PART A PROVIDER SERVICE AREA: See State of Indiana, Anthem Insurance Companies Inc.

PART B JURISDICTION - See Blue Cross Blue Shield of South Carolina

OKLAHOMA

PART A PROVIDER SERVICE AREA: State of Oklahoma

PART B JURISDICTION - See Arkansas Blue Cross and Blue Shield a Mutual Insurance Company

GROUP HEALTH SERVICE OF OKLAHOMA, INC.

(d.b.a. BLUE CROSS AND BLUE SHIELD OF OKLAHOMA)

1215 South Boulder Avenue

Tulsa, Oklahoma 74119

PHONE: 918-560-3000

FAX: 918-560-3506

INTERNET:medicare@bcbsok.com

PART A - AGREEMENT NO. HCFA 87-001-1.52

Mr. Wyndham Kidd

President

PHONE: 918-560-2195

Ms. Garoldine Webb

Vice President

Government Programs

PHONE: 918-560-2090

FAX: 918-560-3506

OREGON

PART A PROVIDER SERVICE AREA: States of Oregon , Idaho- See North Dakota, Noridian Mutual Insurance Company and Utah and also Clark County in the State of Washington –See North Dakota, Noridan Mutual Insurance Company

PART B JURISDICTION - See (North Dakota) Noridian Mutual Insurance Company

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

PENNSYLVANIA **PART A PROVIDER SERVICE AREA:** Pennsylvania, Maryland and District of Columbia (SPECIAL CLAIMS: RHC)

HIGHMARK INC.
120 Fifth Avenue, Suite P5101
Pittsburgh, Pennsylvania 15222-3099

PHONE: 412-544-7000
FAX: 412-544-8054
BENEFICIARY CALLS ONLY:1-800-853-1419
INTERNET:veritusmedicare@highmark.com
WWW.veritusmedicare.com

PART A -AGREEMENT NO. HCFA 87-001-1.56

Kenneth Melani, M.D.
President and Chief
Executive Officer
Highmark Inc.
120 Fifth Avenue, FAP3111
Pittsburgh, Pennsylvania
15222-3099
PHONE: 412-544-8202

Robert C. Gray
Executive Vice President
Finance & Subsidiary
Services
Highmark Inc.
120 Fifth Ave., FAP 3116
Pittsburgh, PA 15222
PHONE: 717-763-6274
Camp Hill Office
HGSAdministrators
P.O. Box 890089
Camp Hill, PA 17089-0089
Phone: 717-302-4387

Dave O'Brien
Executive Vice President
Government Services
1800 Center Street, Room
400
Camp Hill, PA 17089-0065
PHONE:412-544-8870-
Pittsburgh
PHONE:717-763-6568-
Camp Hill

**Address all technical and
procedural correspondence
to:**
Patrick M. Kiley
Senior Medicare Executive
Highmark Inc.
P.O. Box 890089
Camp Hill, PA 17089-0089
PHONE: 717-302-3707
patrick.kiley@hgsa.com

PENNSYLVANIA **PART B JURISDICTION:** State of Pennsylvania

HIGHMARK INC.
(d.b.a. HGSAdministrators)
P.O. Box 890089
Camp Hill, Pennsylvania 17089-0089
FOR EXPRESS MAIL:
1800 Center Street
Camp Hill, Pennsylvania 17089

PHONE: 1-800-662-0849 (Center Street)
FAX: 717-302-3710 (Center Street)
INTERNET:www.hgsa@hgsa.com

PART B - CONTRACT NO. HCFA 87-025-2

Kenneth Melani, M.D.
President & CEO
Highmark, Inc.
120 Fifth Avenue, Suite 3111
Pittsburgh, PA 15222
PHONE: 717-302-3712

Andrew Bloeschichak, M.D.
MBA, VP & Carrier Med. Dir.
HGSAdministrators Program
Safeguards
1800 Center Street, 1A-L3
P.O. Box 890089
Camp Hill, PA 17089-0089
Phone: 717-302-4198

Robert C. Gray
Executive Vice President
Finance & Subsidiary
Services
Pittsburgh Office
Highmark Inc.
120 Fifth Avenue, FAP3116
Pittsburgh, PA 15222
PHONE:412-544-7526
Camp Hill Office
HGSAdministrators
P.O. Box 890089
Camp Hill, PA 17089-0089
PHONE:717-302-4387

David M. O'Brien
Executive Vice President
Government Services
Pittsburgh Office
Highmark Inc.
120 Fifth Avenue
Pittsburgh, PA 15222
PHONE:412-544-5250
Camp Hill Office
HGSAdministrators
P.O. Box 890089
Camp Hill, PA 17089-0089
PHONE:717-302-3865

**Address All Technical and
Procedural Correspondence
to:**
Patrick M. Kiley
Senior Medicare Executive
Highmark Inc.
P.O. Box 890089
Camp Hill, PA 17089-0089
PHONE: 717-302-3707
patrick.kiley@hgsa.com

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

PUERTO RICO

PART A PROVIDER SERVICE: See Cooperativa de Seguros de Puerto Rico

PART B JURISDICTION: Puerto Rico and U.S. Virgin Islands

TRIPLE-S, INC.

Box 71391

San Juan, Puerto Rico 00936-1391

STREET ADDRESS:

1441 F.D. Roosevelt Avenue

Caparra, Puerto Rico 00920

PHONE: 787-749-4949 (Switch Board)

Community Relations (Medicare)

Provider: 787-749-4232

Provider Toll Free Line: 1-877-715-1921

Beneficiaries: 787-749-4900

Beneficiary Toll Free Line: 787-981-7015

Fax: 787-749-4900

Internet: mortiz@triples-med.org

Website: www.triples-med.org

PART B- CONTRACT NO. HCFA 87-033-2

Mr. Ramon Ruiz Mortiz
President and CEO
Triple-S Management Corp.
PHONE: 787-749-4113
FAX: 787-749-4091

Mrs. Socorro Rivas
President & CEO
Triple S, Inc.
PHONE: 787-749-4118
FAX: 787-749-4001

Mrs. Gloria Lebrón, Esq.
Vice President
Medicare
PHONE: 787-749-4083
FAX: 787-749-4092

Mr. Carlos Gonzales, Esq.
Assistant Vice President
Medicare
PHONE: 787-277-6691
FAX: 787-749-4092

RHODE ISLAND

PART A PROVIDER SERVICE AREA: (See Arkansas Blue Cross and Blue Shield)

PART B JURISDICTION: (See Arkansas Blue Cross and Blue Shield)

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

SOUTH CAROLINA

PART A PROVIDER SERVICE AREA: State of South Carolina and North Carolina (SPECIAL CLAIMS: HHA, Hospices)

PART B JURISDICTION: State of South Carolina , Ohio & West Virginia

DME REGIONAL CARRIER for the following States:

Alabama, Arkansas, Colorado, Florida, Georgia, Kentucky, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, Virgin Islands(PE)

Statistical Analysis Durable Medical Equipment Regional Carrier (SADMERC)

National Supplier Clearinghouse (NSC)

Special Claims - RRB

RHHI: Kentucky, North Carolina, South Carolina, Tennessee, Alabama, Florida, Georgia, Mississippi, Arkansas, Louisiana, New Mexico, Oklahoma, Texas, Illinois, Indiana, and Ohio

BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA

(d.b.a. Palmetto GBA, LLC)

17 Technology Circle

Columbia, South Carolina 29203-9511

PHONE: 803-735-1034

FAX: 803-945-0081

INTERNET: rose.voyles@palmettogba.com

PART A - AGREEMENT NO. HCFA 87-001-1.59

Bruce W. Hughes
President
& Chief Operating Officer
17 Technology Circle
Mail Code: AG-A03
Columbia, SC 29203-9511
PHONE: 803-763-7130
FAX: 803-935-0081

Neal Burkhead
Vice President
Medicare Integrity Programs
& Part A Operations
17 Technology Circle
Mail Code: AG-A11
Columbia, SC 29203-9511
PHONE: 803-763-1535
FAX: 803-935-0176

Ann Archibald
Vice President
Compliance Officer
17 Technology Circle
Mail Code: AG-A02
Columbia, SC 29202-9511
PHONE: 803-763-8700
FAX: 803-763-7115

Joe Wright
Vice President, CFO
17 Technology Circle
Mail Code: AG-A15
Columbia, SC 29203-9511
Phone: 803-763-5544
FAX: 803-935-0176

Rex Brown
Assistant VP
Customer Service Strategies
17 Technology Circle
Mail code AG-A21
Columbia, SC 29203-9511
PHONE: 803-763-4622
FAX: 803-935-1411

Dickie Butler
Vice President
Medicare Systems/EDI
17 Technology Circle
Mail Code: AG-A08
Columbia, SC 29203-9511
PHONE: 803-763-1077
FAX: 803-935-1411

Elaine Myers
Vice President
Customer Service Strategies
17 Technology Circle
Mail Code: AG-13
Columbia, SC 29203-9511
PHONE: 803-763-5505
FAX: 803-935-1411

Sheri Thompson
Assistant VP
17 Technicology Circle
Mail Code AG-A04
Columbia, SC 29203-9511
PHONE: 803-763-5545
FAX: 803-935-1411

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

BLUE CROSS AND BLUE SHIELD OF SOUTH CAROLINA
(d.b.a. PALMETTO GOVERNMENT BENEFITS ADMINISTRATORS, LLC)

EXECUTIVE OFFICES
17 Technology Circle
Columbia, South Carolina 29203-9511

OPERATIONS OFFICES:
P.O. Box 100190
Columbia, South Carolina 29202-3190

PHONE: 803-735-1034

PART B - CONTRACT NO. HCFA 87-027-2

FAX: 803-945-0081

Part B – OORRB005

INTERNET: rose.voyles@palmettogba.com

DMERC - CONTRACT NO. HCFA 500-93-BPO-3

INTERNET-DMERC: rose.voyles@palmettogba.com

Bruce W. Hughes
President
& Chief Operating Officer
17 Technology Circle
Mail Code: AG-A03
Columbia, SC 29203-9511
PHONE: 803-763-7130
FAX: 803-935-0081

Ann Archibald
Vice President
Compliance Officer
17 Technology Circle
Mail Code: AG-A02
Columbia, SC 29202-9511
PHONE: 803-763-8700
FAX: 803-763-7115

Neal Burkhead
Vice President
Medicare Integrity Program
17 Technology Circle
Mail Code: AG-A11
Columbia, SC 29203-9511
PHONE: 803-763-1535
FAX: 803-935-0176

Dickie Butler
Vice President
Medicare Systems/EDI
17 Technology Circle
Mail Code: AG-A08
Columbia, SC 29203-9511
PHONE: 803-763-1077
FAX: 803-935-1411

DURABLE MEDICAL
EQUIPMENT

Robin Spires
Vice President
DMERC Operations
17 Technology Circle
Mail Code: AG-A13
Columbia, SC 29203-9511
PHONE: 803-763-5704
FAX: 803-935-1411

Rex Brown
Assistant VP
Customer Service Strategies
17 Technology Circle
Mail code AG-A21
Columbia, SC 29203-9511
PHONE: 803-763-4622
FAX: 803-935-1411

Mike Barlow
Vice President
Ohio/West Virginia
Operations
4249 Easton Way
Columbus, Ohio 43219
PHONE: 614-473-6400
FAX: 614-473-6803

Joe Wright
Vice President
Chief Financial Operations
17 Technology Circle
Mail Code: AG-A15
Columbia, SC 29203-9511
PHONE: 803-763-5544
FAX: 803-935-0176

Jean Catalano
Assistant Vice President
Railroad Medicare
Operations
2743 Perimeter Parkway
Building 200, Suite 400
Augusta, GA 30909
PHONE: 706-855-3130
FAX: 706-855-3132

Elaine Meyers
Vice President
Customer Service Strategies
17 Technology Circle
Mail Code: AG-13
Columbia, SC 29203-9511
PHONE: 803-763-5505
FAX: 803-935-1411

Sharon Cook-McEwen
Assist VP
South Carolina Part B
Operations
17 Technology Circle
MC AG-A09
Columbia, SC 29203-9511
PHONE: 803-763-1250
FAX: 803-935-1411

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

SOUTH DAKOTA **PART A PROVIDER SERVICE AREA** - See Blue Cross and Blue Shield of Alabama
PART B JURISDICTION- See North Dakota-Noridian Mutual Insurance Company

TENNESSEE **PART A PROVIDER SERVICE AREA:** State of Tennessee and New Jersey (SPECIAL CLAIMS: RHC, CSC, OPO, HL, LPIC)
PART B JURISDICTION - See Connecticut General Life Insurance Company

BLUE CROSS AND BLUE SHIELD OF TENNESSEE
(d.b.a. Riverbend Government Benefits Administrator)
801 Pine Street
Chattanooga, Tennessee 37402

Medicare Address: 730 Chestnut Street Chattanooga, TN 37402

PHONE:1-866-641-2007 (Medicare Beneficiary)(Toll Free)
Provider Line: 877-296-6189 (toll free)
FAX: 423-752-6518
INTERNET:RGBA_CRS@bcbst.com

PART A - AGREEMENT NO. HCFA 87-001-1.60

Vicky Gregg
President & COO
Chief Executive Officer Elect

Rodney Woods
Vice President
Medicare Operations
PHONE: 423-752-7927
FAX:423-763-3537

David Jackson
Director
Medicare Integrity Program
and Reimbursement
PHONE:423-755-5806

TEXAS **PART A PROVIDER SERVICE AREA:** State of Texas, New Mexico and Colorado
PART B JURISDICTION: States of Texas, Maryland, Delaware, District of Columbia, City of Alexandria, Arlington and Fairfax Counties in Virginia and Virginia (Special Claims: RHC)

TRAILBLAZER HEALTH ENTERPRISES, LLC
P.O. Box 660156
Dallas, Texas 75266-0156

STREET ADDRESS:
8330 LBJ Freeway, Executive Center 3
Dallas, Texas 75243

PHONE: 469-372-1816
FAX: 469-372-1765
EMAIL: tb.mail@trailblazerhealth.com

PART A - AGREEMENT NO. HCFA 87-001-1.62
PART B - CONTRACT NO. HCFA 87-029-2

Ms. Marti Mahaffey
President & Chief Operating
Officer
PHONE:469-372-1701

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

UTAH **PART A PROVIDER SERVICE AREA:** See North Dakota – Noridian Mutual Insurance Company
PART B JURISDICTION: See North Dakota – Noridian Mutual Insurance Company

VERMONT **PART A PROVIDER SERVICE AREA -** See Anthem HealthPlans of New Hampshire, Inc.
PART B JURISDICTION - See National Heritage Insurance Company

VIRGINIA - **PART A PROVIDER SERVICE AREA:** See United Government Services, LLC
PART B JURISDICTION - See TrailBlazer Health Enterprises, LLC

WASHINGTON **PART A PROVIDER SERVICE AREA:** See Noridian (Blue Cross Blue Shield of North Dakota)
PART B JURISDICTION - See Noridian (Blue Cross Blue Shield of North Dakota)

WEST VIRGINIA **PART A PROVIDER SERVICE AREA-** See United Government Services, LLC
PART B JURISDICTION - See Blue Cross and Blue Shield of South Carolina

SECTION II - PART A INTERMEDIARIES AND PART B CARRIERS

WISCONSIN

PART A PROVIDER SERVICE AREA: States of Wisconsin, Michigan, Virginia, West Virginia, California, Nevada, Hawaii, Guam, Northern Marian Islands, American Samoa (SPECIAL CLAIMS: HHA, Hospice and FQHC, Independent Hospice West)

PART B JURISDICTION - See Wisconsin Physicians Service Insurance Corporation

UNITED GOVERNMENT SERVICES, LLC

**401 West Michigan Street
Milwaukee, Wisconsin 53203-2804**

PHONE: 414-226-6203

INTERNET:www.ugsmedicare.com

FAX: 414-226-5226

EMAIL: UGSadmin@ugswlp.com

PART A - AGREEMENT NO. HCFA 87-001-1.70

Provider Inquiries

Milwaukee Office: 1-877-309-4290

1-866-419-9462 (Michigan)

Roanoke Office: 1-877-908-8474

Sally T. Wood
President
United Government
Services, LLC
PHONE: 414-226-2813

Timothy F. Cullen
Chairman
Government Health
Services, LLC
PHONE: 414-226-6004

Janine Harris
Vice President-Human
Resources &
Administration, United
Government Services, LLC
PHONE: 414-226-5160

Steve Holubowicz
Vice President of Program
Safeguards, United
Government
Services, LLC
PHONE: 414-226-6991

Liz Bartlett
Vice President & General
Counsel
United Government
Services, LLC
PHONE: 414-226-6777

Shig Kimoto
Vice President, Information
Technology
United Government
Services, LLC.
PHONE: 805-367-1010

Todd Reiger
Director of Finance
United Government
Services, LLC
PHONE: 414-226-5606

SECTION II – PART A INTERMEDIARIES AND PART B CARRIERS

WYOMING **PART A PROVIDER SERVICE AREA:** State of Wyoming
PART B - See (North Dakota) Noridian Mutual Insurance Company

BLUE CROSS AND BLUE SHIELD OF WYOMING

4000 House Avenue
Cheyenne, Wyoming 82001
or
P.O. Box 908
Cheyenne, Wyoming 82003-0908

PHONE: 307-432-2860
FAX: 307-432-2901
INTERNET: jeff.beuchel@bcbswy.com

PART A - AGREEMENT NO. HCFA 87-001-1.71

Tim Crilly
President
Medicare Coordinator
PHONE: 307-432-3022

Jeffery Beuchel
Director
Medicare
PHONE: 307-432-2848

SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B

COOPERATIVA DE SEGUROS DE VIDA DE PUERTO RICO

GPO Box 363428
San Juan, Puerto Rico 00936-3428
STREET ADDRESS:
400 Americo Miranda Avenue
San Juan, Puerto Rico 00927

PART A PROVIDER SERVICE AREA: Puerto Rico and U.S. Virgin Islands

PHONE: 787-758-9733(switchboard)

FAX: 787-756-8199

PART A - AGREEMENT NO. HCFA 87-326-1

Carlos Fernandez President PHONE: 787-764-8469	Alba Cosme Vice President Medicare PHONE: 787-763-2053	Sandra Pena Assistant Vice President Medicare Operations PHONE: 787-758-8615	Mr. William Zayas Assistant Vice President Audit & Reimbursement PHONE: 787-765-2570
Carlos Gonzalez Executive Vice President Infrastructure & CFO PHONE: 787-772-4185	Ada Velez Medical Review & Analysis PHONE: 787-758-2205		

SECTION III - COMMERICAL AND INDEPENDENTS - PART A & B

CONNECTICUT GENERAL LIFE INSURANCE COMPANY (CGLIC), a CIGNA Company

(d.b.a. CIGNA Government Services (CGS))

Hartford, Connecticut 06152

PART B JURISDICTION: States of Idaho, North Carolina, Tennessee

DME REGIONAL CARRIER for the following States: Alaska, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, (PE)

PHONE: 615-244-5600

FAX: 615-782-4445

www.cignamedicare.com

Email: CIGNAPARTB@cigna.com

Email: CIGNADMERC@cigna.com

PART B - CONTRACT NO. HCFA 91-330-2

DMERC - CONTRACT No.500-93-BPO-4

Brian Setzer
Vice President of Operations
CIGNA Government Services
Two Vantage Way
Metro Exchange Bldg.
Nashville, TN 37228

PHONE: 615-782-4618

FAX: 615-782-4695

Brian.setzer@cigna.com

Jean Rush
President, CIGNA Government
Services
S353
900 Cottage Grove Road
Hartford, CT 06152 –(Reg Mail)

O/N mail – S353
900 Cottage Grove Rd
Bloomfield, CT 06002

PHONE:860-226-4690

FAX: 860-226-5066

jean.rush@cigna.com

CLAIMS SYSTEMS

William Swanke
Assistant Vice President
CIGNA Systems
CIGNA
Two Vantage Way
Metro Exchange Bldg
Nashville, TN 37228

PHONE: 615-782-4672

FAX: 615-782-4491

Bill.swanke@cigna.com

Karen Schneider
New Business Development
CIGNA Government Services
PHONE: 615-782-4547
FAX: 615-782-4695
karen.schneider@cigna.com

**DURABLE MEDICAL
EQUIPMENT**

Kathy Filbert
Assistant Vice President
CIGNA Government Services
DMERC
Two Vantage Way
Metro Exchange Bldg.
Nashville, TN 37228

PHONE: 615-782-4424

kathy.filbert@cigna.com

Idaho, Tennessee, North Carolina

Kay Kretsch
Assistant Vice President, Part B
Operations
CIGNA HealthCare Medicare
Administration
Two Vantage Way
Nashville, TN 37228
PHONE: 615-782-4525
FAX:615-782-4627
kay.kretsch@cigna.com

Jeff Chambers
Assistant Vice President, Finance
Two Vantage Way
Nashville, TN 37228
PHONE: 615-782-4676
FAX: 615-782-4622
Jeff.chambers@cigna.com

Melody Kief
Director of Benefit Accounting &
CFO Reporting
PHONE: 615-782-4657
FAX: 615-782-4622
melody.keif@cigna.com

Dale Smith
Benefit Integrity Manager
Two Vantage Way
Nashville, TN 37228
PHONE: 615-782-4434
FAX: 516-782-4430
dale.smith@cigna.com

Michael Logan
Compliance Officer
Two Vantage Way
Nashville, TN 37228
PHONE: 615-782-4595
FAX: 615-782-0182
michael.logan@cigna.com

SECTION III - COMMERICAL AND INDEPENDENTS - PART A & B

GROUP HEALTH INCORPORATED

25 Broadway
New York, New York 10004

PART B JURISDICTION: Queens County, New York

PHONE: 646-458-6600

FAX: 646-458-6761

PART B - CONTRACT NO. HCFA 87-320-2

Peter S. Moore
Vice President
PHONE: 646-458-6601

Jim Brady
Director of Medicare
Operations
Program Evaluation and
Integrity
PHONE: 646-458-6682
FAX: 646-458-6761

HAWAII

PART A PROVIDER SERVICE AREA: See United Government Services, LLC

PART B JURSDICTION: See Noridian Mutual Insurance Company (North Dakota)

UNITED HEALTH CARE INSURANCE COMPANY

PART A PROVIDER SERVICE AREA: See Empire HealthChoice, Inc and United Government Services

PART B JURISDICTION: BCBS of Florida (CT), Wisconsin Physician Services(MN), BCBSAL (MS), TrailBlazer Health Enterprises (VA), DME Reg. Carrier- HealthNow

SECTION III - COMMERICAL AND INDEPENDENTS - PART A & B

MUTUAL OF OMAHA INSURANCE COMPANY

PART A PROVIDER SERVICE AREA: Available in all states

Mutual of Omaha
P.O. Box 1602
Omaha, Nebraska 68101

Street Address:
Mutual of Omaha Plaza
Omaha, Nebraska 68175

PHONE: 402-342-7600

FAX: 402-351-8047

INTERNET: WWW.mutualmedicare.com

PART A - AGREEMENT NO. HCFA 87-319-1

Ms. Janet Kyle
Acting Director and First Vice
President and Financial Officer
Mutual of Omaha
P.O. Box 1602
Omaha, NE 68101
PHONE: 402-351-6940
FAX:402-351-8047
EMAIL:
[janet.kyle@](mailto:janet.kyle@Mutualofomaha.com)
Mutualofomaha.com

Elizabeth Powers
First Vice President
Medicare Admin. Systems
Mutual of Omaha
P.O. Box 1602
Omaha, NE 68101
PHONE: 402-351-2570
FAX:402-351-8047
EMAIL:
[liz.powers@](mailto:liz.powers@Mutualofomaha.com)
Mutualofomaha.com

Shelly Foxworthy
First Vice President Audit &
Reimbursement
Mutual of Omaha
P.O. Box 1604
Omaha, NE 68101
PHONE:402-351-5377
FAX:402-351-8796
EMAIL:
[shelly.foxworthy@](mailto:shelly.foxworthy@Mutualofomaha.com)
Mutualofomaha.com

Patrica Allmon
First Vice President
Medicare Claims Program
Mutual of Omaha Insurance
Company
P.O Box 1602
Omaha, NE 68101
PHONE:402-351-3205
FAX:402-351-8047
EMAIL:[trish.allmon@mutualof](mailto:trish.allmon@mutualofomaha.com)
omaha.com

Karen Alexander
First Vice President
Quality Improvement Programs
Mutual of Omaha Insurance Co.
P.O. Box 1602
Omaha, NE 68101
PHONE:402-351-4237
FAX:402-351-5931
EMAI:Karen.Alexander@
mutualofomaha.com

Janet Kyle
First President
Finance
Mutual of Omaha Ins. Co.
P.O. Box 1602
Omaha, NE 68101
PHONE: 402-351-6940
FAX: 401-351-8047
EMAIL: [janet.kyle@](mailto:janet.kyle@mutualofomaha.com)
mutualofomaha.com

Charles Hagen
First Vice President
Medial Compliance
Mutual of Omaha Ins. Co.
P.O. Box 1602
Omaha, NE 68101
PHONE: 402-351-3614
EMAIL: [charles.hagen@](mailto:charles.hagen@Mutualofomaha.com)
Mutualofomaha.com

SECTION III - COMMERICAL AND INDEPENDENTS - PART A & B

MUTUAL OF OMAHA FIELD OFFICES

DENVER, CO

Rick Keegan
Field Audit Manager
Panorama Corporate
Center V
9200 E. Panorama Circle
Suite 225
Englewood, CO 80112-
3481

PHONE: 303-925-0065
FAX: 303-925-0969
EMAIL: rick.keegan@Mutualofomaha.com

SACRAMENTO, CA

Dan Dahl
Field Audit Manager
Capital Professional Center
2200 B Douglas Blvd.
Suite 275
Roseville, CA 95661

PHONE: 916-774-9275
FAX: 916-774-1112
EMAIL: dan.dahl@Mutualofomaha.com

LOS ANGELES, CA

Richard Eclarin
Field Audit Manager
901 Corporate Center
Drive, Suite 405
Monterey Park, CA 91754

PHONE: 323-881-9586
FAX: 323-881-9534
EMAIL: rick.eclarin@Mutualofomaha.com

DALLAS, TX

George Pietri
Field Audit Manager
14200 Midway Road
Suite 125
Dallas, TX 75244

PHONE: 972-386-4061
FAX: 972-233-9406
EMAIL: neil.milbrandt@mutualofomaha.com

KANSAS CITY, MO

Marilyn Huskamp
Field Audit Manager
10220 North Executive
Hills Blvd., Suite 220
Kansas City, MO 64153

PHONE: 816-891-6500
FAX: 816-891-8817
EMAIL: marylin.huskamp@mutualofomaha.com

ST. LOUIS, MO

Mike Connelly
Field Audit Manager
11701 Borman Drive
Suite 220
St. Louis, MO 63146-4193

PHONE: 314-997-6626
FAX: 314-997-6997
EMAIL: mike.connelly@mutualofomaha.com

CLEARWATER, FL

Cynthia MacDonald, CPA
Field Audit Manager
33920 U.S. Highway 19
North, Suite 360
Palm Harbor, FL 34684

PHONE: 727-772-2557
FAX: 727-772-7193
EMAIL: cynthia.macdonald@mutualofomaha.com

ATLANTA, GA

Linda Smallwood
Field Audit Manager
2400 Herodian Way
Suite 300
Smyrna, GA 30080

PHONE: 770-988-9052
FAX: 770-988-9065
EMAIL: linda.smallwood@mutualofomaha.com

CHICAGO, IL

Art Garvida
Field Audit Manager
377 East Butterfield Road
Suite 260
Lombard, IL 60148

PHONE: 630-810-1324
FAX: 630-810-1368
EMAIL: art.garvida@Mutualofomaha.com

HARTFORD, CT

James Zanavich
Field Audit Manager
655 Winding Brook Dr.
Glastonbury, CT 06033

PHONE: 860-659-4300
FAX: 860-659-8065
EMAIL: jim.zanavich@Mutualofomaha.com

SECTION III – COMMERCIAL AND INDEPENDENTS – PART A & B

NATIONAL HERITAGE INSURANCE COMPANY

402 Otterson Drive
Chico, CA 95928

PART B JURISDICTION: States of California, Maine, Massachusetts, New Hampshire, Vermont

PHONE: 530-634-7400

PART B - CONTRACT NO. HCFA-96-331-2

FAX: 530-896-7182

INTERNET: www.medicarenhic.com

CALIFORNIA (Northern)

Beneficiary Services – 800-952-8627

Provider Services – 877-591-1587

(All counties except San Luis Obispo, Santa Barbara, Ventura os Angeles, Orange, San Diego and Imperial)

CALIFORNIA (Southern)

Beneficiary Services – 800-675-2266

Provider Services – 866-502-9054

(For the counties of San Luis Obispo, Santa Barbara, Ventura, Los Angeles, Orange, San Diego and Imperial)

MAINE

Beneficiary Services – 800-492-0919

Provider Services – 877-567-3129

MASSACHUSETTS

Beneficiary Services – 800-882-1228

Provider Services – 877-567-3130

NEW HAMPSHIRE/VERMONT

Beneficiary Services – 800-447-1142

Provider Services – 866-539-5595

SECTION III – COMMERCIAL AND INDEPENDENTS – PART A & B

NATIONAL HERIAGE INSURANCE COMPANY CONTINUED

Donald S. Picard
Vice President
Medicare
Mail Stop AGN-C54
13600 EDS Drive
Herndon, VA 20171
Phone: 703-742-2280
FAX: 703-742-2886

Anne Bockhoff Dalton
Vice President
NHIC Medicare
75 Sgt. William Terry Drive
Hingham, MA 02043
PHONE: 781-741-3201
FAX: 781-741-3211

Colleen Cerullo
Administrative Assistant
NHIC
75 Sgt. William Terry Drive
Hingham, MA 02043
PHONE: 781-741-3136
FAX: 781-741-3211

Paul Ackerman
Director of Southern California
Service Operations
NHIC
1055 West 7th Street
Los Angeles, CA 90017
PHONE: 213-593-6192
FAX: 213-595-5900

Andrew Conn
Director of Claims Operations &
Northern California Service Operations
NHIC
75 Sgt. William Terry Drive
Hingham, MA 02043
PHONE: 781-741-3029
FAX: 781-741-3032

Robert Harrington
Director of New England Customer
Service
NHIC
75 Sgt. William Terry Drive
Hingham, MA 02043
PHONE: 781-741-3255
FAX: 781-741-3083

Jane Hite
Director of Business Support
NHIC
75 Sgt. William Terry Drive
Hingham, MA 02043
PHONE: 781-741-3401
FAX: 781-741-3211

Trace Woodward
Director of Finance
402 Otterson Drive
Chico, CA 95928
PHONE: 530-896-7108
FAX: 530-896-7182

Deidre Duhart
Director of Southern California Customer
Service
NHIC
1055 West 7th St.
Los Angeles, CA 90017
PHONE: 213-593-6100
FAX: 213-593-5959

SECTION III - COMMERCIAL AND INDEPENDENTS - PART A & B

NATIONWIDE MUTUAL INSURANCE COMPANY (HOME OFFICE) – See Blue Cross and Blue Shield of South Carolina

WISCONSIN PHYSICIANS SERVICE INSURANCE CORPORATION

PART B JURISDICTION: State of Wisconsin, Illinois, Michigan, and Minnesota

ADMINISTRATION:
P.O. Box 8190
Madison, Wisconsin 53708

STREET ADDRESS:
1717 W. Broadway
Madison, Wisconsin 53713

PHONE: 608-221-4711
FAX: 608-301-2625
Internet: wps00951@madison.tds.net

PART B - CONTRACT NO. HCFA 87-032-2

EXECUTIVE

James R. Riordan
President & CEO

William Bathke
Executive V. P. and COO

Ned Boston
Senior Vice President
Medicare Division
PHONE: 608-301-2603

Mary Strobe
Vice President
Provider & Beneficiary
Services
PHONE: 608-301-2605

David Horst
Vice President, Medicare
Operations
PHONE: 608-301-2608

Lisa Sunde
Director, Training & Quality
Improvement
PHONE: 608-301-2607

Shelia Bechman
Vice President, Medicare
Systems & Technology
PHONE: 608-301-2618

Marie Wybo
Vice President support &
Financial Operations
PHONE: 248-395-7701

Susan Porter
Director
Program Compliance
PHONE: 608-301-2612

Wisconsin Claims:
P.O. Box 1787
Madison, Wisconsin 53701
1-800-Medicare (Bene.)

Illinois Claims
P.O. Box 1030
Marion, IL 62959
1-800-Medicare (Bene.)

Michigan Claims
P.O. Box 5555
Marion, IL 62959
1-800-Medicare (Bene.)

Minnesota Claims
8120 Penn Avenue South
Bloomington, MN 55431
1-800-Medicare (Bene.)

1-877-567-7176 Prov IVR
1-866-359-1599 Prov CSR

1-877-908-9499 Prov IVR
1-866-234-7340 Prov CSR

1-877-567-7201 Prov IVR
1-866-234-7331 Prov CSR

1-877-908-8470 Prov IVR
1-866-359-1598 Prov CSR

SECTION IV - DURABLE MEDICAL EQUIPMENT REGIONAL CARRIERS AND REGIONAL HOME HEALTH INTERMEDIARIES

Regional Home Health Intermediaries

Region I(*)

Anthem Health Plans of Maine Inc.

110 Free Street

Portland, Maine 04101-3908

Phone: 207-822-7000

Serving: Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, and Vermont

Region IV(*)

Blue Cross and Blue Shield of South Carolina

I-20 at Alpine Road

Columbia, South Carolina 29219

Phone: 803-788-3860

Serving: Kentucky, North Carolina, South Carolina, Tennessee, Alabama, Florida, Georgia, Mississippi, Arkansas, Louisiana, New Mexico, Oklahoma, Texas, Illinois, Indiana, and Ohio

Region V(*)

United Government Services, LLC

401 West Michigan Street

Milwaukee, Wisconsin 53203-2804

PHONE: 414-226-6203

Serving: Alaska, Arizona, California, Hawaii, Idaho, Oregon, Nevada, Washington, Northern Mariana Islands, Guam, and American Samoa, Michigan, Minnesota, New Jersey, New York, Puerto Rico, the Virgin Islands, and Wisconsin

*Designates the CMS Region in which the intermediary is physically located.

SECTION IV - DURABLE MEDICAL EQUIPMENT REGIONAL CARRIERS AND REGIONAL HOME HEALTH INTERMEDIARIES

Regional Home Health Intermediaries

Region VII(*)

Blue Cross and Blue Shield of Alabama

P.O. Box 83019

Birmingham, Alabama 35283-0139

Phone: 205-988-2100

Serving: Colorado, Iowa, Kansas, Missouri, Montana, Nebraska, North Dakota, South Dakota, Utah, Wyoming, Delaware, District of Columbia, Maryland, Pennsylvania, Virginia, and West Virginia

*Designates the CMS Region in which the intermediary is physically located.

SECTION IV - DURABLE MEDICAL EQUIPMENT REGIONAL CARRIERS AND REGIONAL HOME HEALTH INTERMEDIARIES

Durable Medical Equipment Regional Carriers

Region A

HealthNow New York, Inc.
Daren Springer
Executive Director
DMERC
PHONE: 570-255-9600
FAX: 570-255-9670

Serving: Connecticut, Delaware, Maine, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont

Region B

Michael McCarron
President
AdminaStar Federal Inc.
8115 Knue Road
Indianapolis, Indiana 46250

Phone: 317-841-4400
FAX: 317-841-4691

Serving: District of Columbia, Illinois, Indiana, Maryland, Michigan, Minnesota, Ohio, Virginia, West Virginia, Wisconsin

Region C

Mr. Bruce W. Hughes
President and Chief Operating Officer
Blue Cross and Blue Shield of South Carolina
d.b.a. Palmetto Government Benefits Administrator
I-20 at Alpine Road
Columbia, South Carolina 29219

Phone: 803-763-7130
FAX: 803-935-0081

Serving: Alabama, Arkansas, Colorado, Florida, Georgia, Kentucky, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, Puerto Rico, South Carolina, Tennessee, Texas, Virgin Islands

SECTION IV - DURABLE MEDICAL EQUIPMENT REGIONAL CARRIERS AND REGIONAL HOME HEALTH INTERMEDIARIES

Durable Medical Equipment Regional Carriers

Region D

Mr. Brian Setzer
Vice President of Operations
Connecticut General Life Insurance Company
2 Vantage Way
Metro Exchange Building
Nashville, Tennessee 37228

Phone: 615-782-4618
FAX: 615-782-4695
Brian.setzer@cigna.com

Serving: Alaska, Arizona, California, Guam, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, American Samoa and Northern Mariana Islands

SECTION IV - COMMON WORKING FILE HOST CONTRACTORS

Blue Shield of Alabama

Blue Shield of Florida

TrailBlazer Health Enterprises, LLC

SECTION IV - RURAL HEALTH CLINICS

Contractor

Anthem HealthPlans of Maine Inc.

Anthem Health Plans of New Hampshire, Inc.

Highmark Inc.

TrailBlazer HealthEnterprises, LLC

Blue Cross and Blue Shield of Tennessee

JURISDICTION

Maine

New Hampshire, Vermont

Connecticut, Delaware, District
Of Columbia, New York,
Pennsylvania, Puerto Rico, Rhode
Island, Massachusetts, Virginia
West Virginia, Maryland, New
Jersey, Virgin Islands

Colorado, Montana, North Dakota
Oklahoma, South Dakota, Utah,
Wyoming, Texas, Arkansas,
Louisiana, New Mexico

Kentucky, Tennessee, North Carolina
South Carolina, Mississippi, Alabama,
Georgia, Florida, Alaska, American
Samoa, Arizona, California, Guam,
Hawaii, Idaho, Illinois, Indiana, Iowa
Kansas, Michigan, Minnesota, Missouri
Nebraska, Nevada, Ohio, Oregon,
Washington, Wisconsin